GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:721
ANSWERED ON:24.07.2003
PASSENGER AMENITIES IN TRAINS
A. VENKATESH NAIK

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government are aware that passenger amenities in trains are worsening day by day;

(b) if so, whether the people of Karnataka and other States are facing hardship due to the insufficient passenger amenities in trains;

(c) if so, whether the Government have conducted any surprise check to keep the passenger amenities in good condition in trains;

(d) if so, the details therefor; and

(e) the other steps taken by the Government to improve the passenger amenities in trains?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI BANDARU DATTATRAYA)

(a) Items of passenger amenities are attended to whenever coaches go to washing lines for inspection after every trip and workshops for overhaul as per schedule.

(b) Does not arise.

(c) Yes, Sir. Besides surprise checks, sustained supervision at officer`s level is being ensured at all coaching depots of South Western Railway to keep the items of passenger amenities in coaches in good condition.

(d) & (e) Passenger amenities and general cleanliness of the coaches are receiving utmost importance. Some important steps are as under:

i. Fitment of modern UIC type vestibules.
ii. Provision of modular toilets, which are user friendly.
iii.Providing polyvinyl flooring inside coaches.
iv. Provision of 110 Volts electrical fittings in place of conventional 24 Volts.
v. Pest control in all coaches through specialized agencies.
vi. Providing thorough cleaning facilities at nominated stations.
vii.Use of high-pressure jet cleaning plants at maintenance depot and mobile jet cleaning plants at enroute stations.
viii.Mid-life rehabilitation of coaches of 12-15 years age group.
ix.Renovation of rakes in between overhauls.
x. Monitoring of passenger amenity fittings through `Zero` Missing Fitting` drive and surprise checks.